



TOP 10 QUESTIONS FROM SIMULATION PROSPECTS

YOU ASKED – WE ANSWERED:

1 DOES VALT INTEGRATE WITH MANIKIN SOFTWARE?

VALT captures vitals monitor display output as a digital video signal and displays it in the software alongside the camera device views for optimal review and assessment of participant performance. This versatile method empowers our customers to use the manikin brand(s) that best support their simulation spaces and learning objectives.

2 HOW DO I CONTROL WHO HAS ACCESS TO RECORD AND VIEW VIDEOS IN VALT?

Each feature in the user interface is assigned a right, so user permissions are granular and specific and may be defined at the “user group” and “user” level to ensure appropriate role-based access to information. In addition to user groups, VALT supports “containers”, which may be used to segment and compartmentalize user groups, isolating their set of cameras and data, even though they share the same infrastructure. User groups from an organization’s Active Directory may be mapped to user groups in VALT based on identified attributes (roles, courses, student year, etc.), which helps automate user management and role-based access control.

3 IS YOUR SOFTWARE HIPAA COMPLIANT?

The VALT software is frequently used as a training and research tool in a variety of healthcare settings. As such the VALT software includes a number of technical safeguards to help our customers meet and exceed their information security compliance requirements. Our full VALT + Security Compliance Statement is available at <https://ipivs.com/products//valt-software/compliance-security/>.

4 DO YOU HAVE A MOBILE RECORDING OPTION?

We have two! ROAM is a standalone mobile recording solution that includes a laptop, two 1080p wireless cameras with built-in microphones, and camera mounts, all in a convenient carrying case, so you can pick up and go to record offsite or in situ. BEAM is an iOS application that supplements VALT and allows an iPad or iPhone to be used as a mobile wireless camera for live streaming or offline recording.



TOP 10 QUESTIONS FROM SIMULATION PROSPECTS

5 DO YOU HAVE A CLOUD-BASED SOLUTION?

VALT is a locally hosted, on premise solution. A reliable recording system requires a stable low latency network connection between the recording system and the cameras which is most easily achieved by utilizing on premise hardware and software. That being said our development team is working on a cloud based offering with plans to release that product in 2022.

6 HOW MUCH VIDEO STORAGE WILL I HAVE?

VALT scales to support any size video deployment. To determine how much storage you need, consider how many hours of video you will record per week and how long you need to retain recordings. One 1080p camera requires approximately 2GB of storage per hour of recorded video.

7 WHAT IS MY EQUIPMENT WARRANTY?

All IVS branded hardware and A/V components sold and installed by IVS include a 3-year warranty. An extended warranty may be purchased to extend the warranty in one-year increments for up to two years (five-year total). The extended warranty must be purchased within two years of initial purchase. Our full warranty statement is available at <https://ipivs.com/support-information/#warranty>.

8 WHEN AND HOW CAN I REACH YOU FOR SUPPORT?

Our standard Service Level Agreement support hours are Monday – Friday, 8 a.m. to 5 p.m. Central Time via phone, email, or web chat. 24 x 7 support may be purchased. Customers with 24 x 7 support are provided with a dedicated phone number to call 24 hours a day, 7 days a week for technical support and software maintenance. Our full Service Level Agreement statement is available at <https://ipivs.com/support-information/#sla>.

9 CAN VALT INTEGRATE WITH OUTLOOK CALENDARS AND/OR LEARNING MANAGEMENT SYSTEM?

VALT includes an open API at the Enterprise license tier. The VALT REST API allows control of nearly every feature within the VALT application from any external device capable of submitted API calls.

10 HOW DO I CONTROL THE CAMERAS?

VALT supports Pan Tilt Zoom (PTZ) and fixed cameras from Axis Communications, the world's leading manufacturer of IP-based cameras. Pan-Tilt-Zoom (PTZ) control is performed with a mouse or trackpad by simply clicking in the video window. Users can use and create preset features to help quickly position PTZ cameras. No additional hardware to control the cameras is required. VALT also supports digital zoom of both fixed and PTZ camera device views during live observation and in video playback.